



RBI cautions against frauds in the name of KYC updation

Important Message Regarding KYC Fraud Prevention

Dear Valued Customers,

In light of recent incidents of fraudulent activities posing as KYC updates, the RBI urges everyone to stay vigilant. Here are some important do's and don'ts to protect yourself:

Do's:

1. If you receive any KYC update request, contact your bank directly for confirmation or assistance.
2. Obtain your bank's contact number from its official website or reliable sources only.
3. Immediately inform your bank about any cyber fraud incident.
4. Check with your bank branch for available options to update KYC details.
5. For detailed information on KYC requirements, refer to Paragraph 38 of the RBI Master Direction on KYC.

Don'ts:

1. Never share your account login credentials, card information, PINs, passwords, or OTPs with anyone.
2. Avoid sharing KYC documents or copies with unknown individuals or organizations.
3. Refrain from sharing sensitive data through unverified or unauthorized websites or applications.
4. Do not click on suspicious links received via mobile or email.
5. In case of financial cyber fraud, promptly lodge a complaint on the National Cyber Crime Reporting Portal (www.cybercrime.gov.in) or call the cybercrime helpline at 1930.

Your safety is our priority. Stay cautious, stay safe.

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